



ICC's Online Proctoring Journey

The Challenge

The International Code Council (ICC), a nonprofit association that provides a wide range of building safety solutions including training and certification for building personnel, currently offers more than 400 different exams delivered in test centres around the world. In recent years, demand for improved accessibility and alternate exam delivery options has skyrocketed. Demand is especially high among candidates who live in remote locations or who have difficulty traveling to a test center or taking time off from work. As technology has improved, ICC has been proactive to ensure their exams are meeting the needs of their certification candidates while continuing to adhere to their high standards.

The Solution

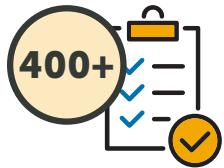
ICC partnered with Yardstick to provide online proctored delivery for many of their certification exams. Through ICC's portal called PRONTO (Proctored Remote Online Testing Option), candidates can register, access, and complete their examination 24/7 from the convenience of their home or workplace. The examinations are administered on Yardstick's Measure Platform with exam security provided through ProctorU's online proctoring platform. PRONTO's exam security includes identify verification of the test-taker, artificial intelligence to flag possible cheating or exam misconduct, and live, remote proctors during the entirety of the exam administration. This new way of delivering ICC certification exams provides accessibility and convenience for busy or remote test-takers while also maintaining the security standards of a high-stakes exam.

Performance

When comparing candidate performance between exams delivered through online proctoring in ICC's PRONTO and physical test centers, the data tells a promising story. Comparative data shows that performance from online proctored exams and exams delivered in physical test centers is very similar, showing no statistical differences between performance in the two modalities. In addition, overall candidate satisfaction is consistent between PRONTO and physical test centres, with a slightly higher level of satisfaction for exams delivered remotely through PRONTO. Again, these results show a very tight equivalency between the two modalities from a delivery standpoint and a positive impact on convenience and accessibility for ICC candidates.

The Future

Overall, increasing the ICC's reach through online proctoring has improved its already robust exam program. So far, 131 exam titles are available through PRONTO in addition to physical test centers. As the needs and expectations of candidates and employers continue to demand better access and convenience, ICC is perfectly positioned to meet these demands while also ensuring their certification exams are delivered in a secure and fair environment.



400+ ICC exam titles available through test centers.



131 ICC exam titles also available through PRONTO.



Nearly 50% of ICC candidates choose online proctoring when available.



Exam performance is consistent for PRONTO online proctoring and test center exam delivery.

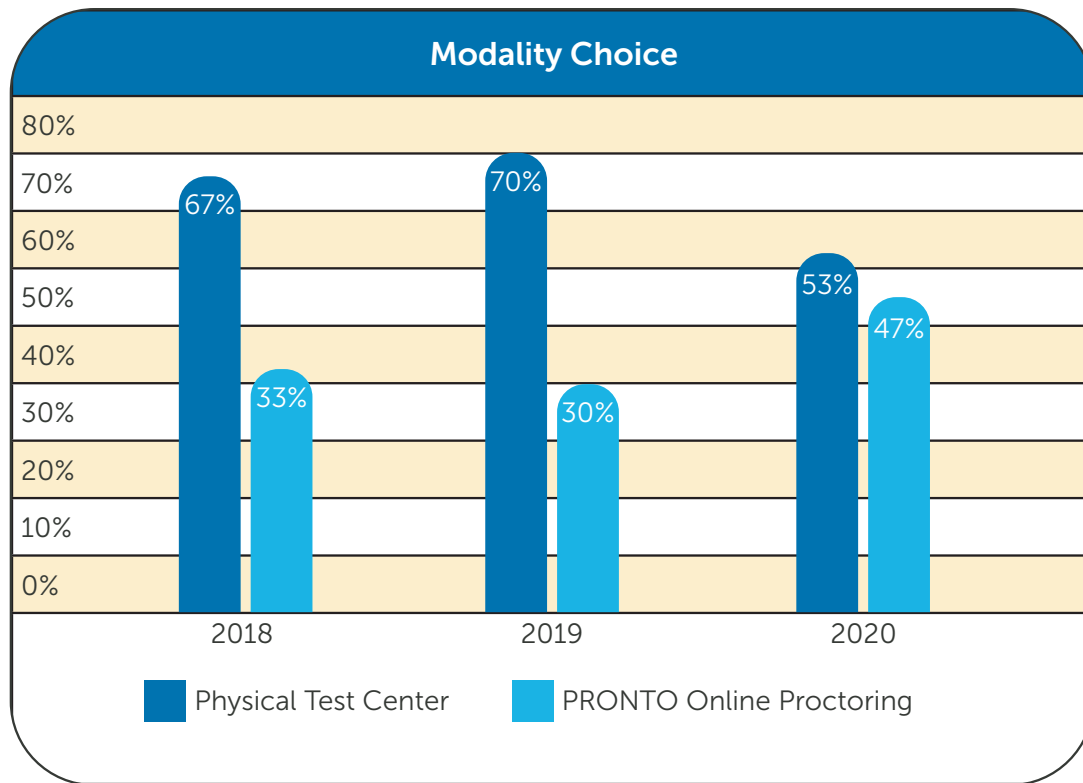


Overall candidate satisfaction is consistent between test center and PRONTO delivery while PRONTO has higher satisfaction related to the exam environment.

"ICC is always looking for new ways to increase the availability and ease of access to exams. PRONTO has given us the ability to reach test-takers worldwide allowing them to become employed or increase their skills while maintaining examination security."

- Autumn Saylor, Director, Assessment Center at ICC

PRONTO Online proctoring uptake over time



About Yardstick & ProctorU

Since merging in early 2020, Yardstick and ProctorU have become a fully-integrated powerhouse in professional testing. Yardstick provides high-stakes exam development and delivery services and is now integrated with ProctorU's full array of online proctoring solutions. Together, regulators and professional credentialing bodies have access to every service available in the industry, including psychometrics, exam administration, practice test development, and the largest provider of live online proctoring in the world. Collectively, Yardstick and ProctorU have helped deliver more than 20 million exams and counting. Visit [Getyardstick.com](https://getyardstick.com) and [ProctorU.com](https://proctoru.com) for more information.

Interested in online proctoring for your testing program?

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