



ProProctor™

Assessments Anywhere

Everything has
changed

Every organization
must change too.



The acceleration of digital transformation requires dynamic change in the way we serve candidates.

Shifting consumer sentiment around everyday behaviors.

65%

of consumers intend to continue with new at-home habits adopted during the crisis.¹

Growing demand for digital innovation and personalization.

70%

of internet users are using their smartphones more as a direct result of Covid-19.²

Accelerated Shift to Online Solutions.

10%

Growth in online customer base during the pandemic most business categories worldwide have seen.³

¹ Source: <https://www.statista.com/statistics/1106607>

² Source: <https://www.mckinsey.com/business-functions/marketing-and-sales/our-insights/a-global-view-of-how-consumer-behavior-is-changing-amid-covid-19#>

The impact has been felt across the assessment industry



Interrupted Operations

Uncertainty and confusion around reopening strategies making it difficult to plan for resuming exams



New Safety Risks & Concerns

Any on-site exams that can be held present a risk to employees and candidates



Increased Cancellations / No-Shows

Candidate attendance dropping as many either can't or won't leave the safety of their homes

Remote proctored assessments will undoubtedly play a key role in the future of testing



Presents Predictable Operations

With a remote option, test owners can more accurately plan for, and accommodate, site closures



Eliminates Risk of Transmission

The risk of transmission is eliminated so candidates no longer have to choose between taking their exam and prioritizing health



Unlimited Global Scale

Candidates can take exams anytime from anywhere in the world from the comfort of their home

Prometric set out to develop an innovative remote proctoring solution that meets all the needs our industry is asking for



Easily implemented via direct integration with existing item banks, forms, and test driver



Candidate approved experience for a seamless and consistent process from check-in to test completion



Completely secure design that leverages the latest technology to protect you and your test assets



Open & scalable platform to support larger volumes, improve cyber security, and increase stability and performance

The result is ProProctor™

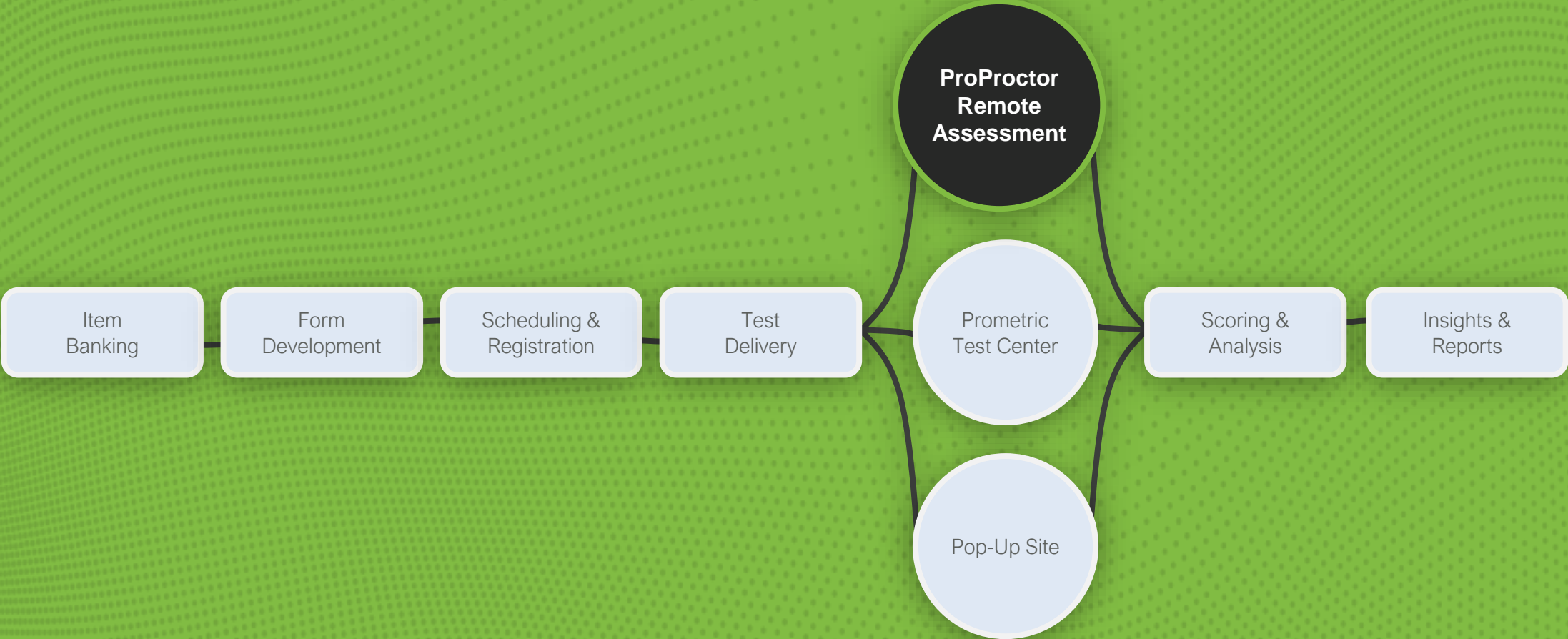
A fully integrated remote proctoring solution built by industry's most trusted provider of assessments.

ProProctor's anywhere, anytime availability can help you:

- Ensure business continuity & enhance in-center testing
- Enhance the candidate experience
- Protect your test and exam assets
- Scale effortlessly

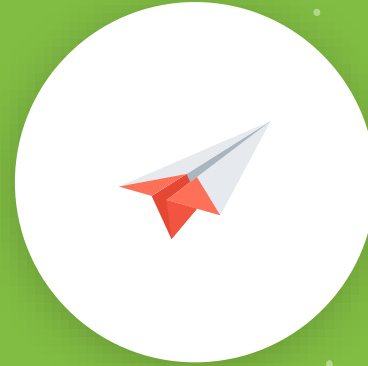


Quickly & easily move from on-site to online via direct integration with Prometric's Assessment System

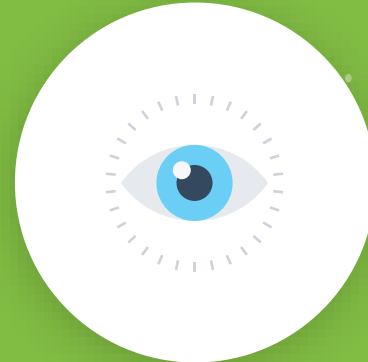




Feel confident with **unrivaled security** measures like multi-level agent monitoring



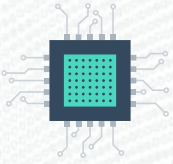
Dedicated Readiness Agent



100% Live Proctor



AI Assisted Security Agent



Featuring the **latest advancements in technology** to complement to our live proctors within remote assessments



Key Stroke Detection

AI detects candidate keystroke activity outside the norm of ideal candidate behavior to alert security personal of potential abnormalities



Candidate Verification

Prometric remote-proctoring technology also identifies facial detection if the face changes during the exam from the image captured upon check-in



Movement Detection

AI detects candidate head movement (right, left, up, down) and gestures that may indicate something out of the norm is occurring





And **best-in-class protection** built in across the entire candidate journey



Secured Login Controls



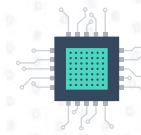
Candidate Authenticity Check



360° Environmental Checks



Proprietary Locked Down Browser



AI Powered Anomaly Detection



One-way Exam Access

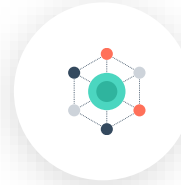


Live Video Review Functionality

BEFORE TEST

DURING TEST

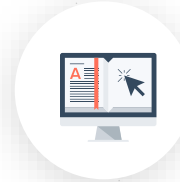
Providing a seamless candidate experience that makes setup simple & secure



Mac & PC
Compatible



Pre-Exam FAQs
& Videos



Self Guided
Exam Setup



Familiar &
Intuitive Interface



Dedicated Technical
Support



24/7
Global Access

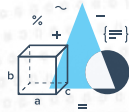
And provides key features to **help them concentrate** on what matters most



In-Exam
Live Chat

highlights

Item
Highlighting



Digital
Scratchpad



So your candidates can finally **achieve the dream** they've been working so hard to make a reality

 **Jim Denstedt**
@JimDenstedtMD

I feel it's necessary to add to the ongoing [@MedCouncilCan](#) and [@PrometricGlobal](#) conversation that I had a very smooth experience with my remote MCCQE1 today. Above all, quick shoutout to the hard-working employees/workers who deserve recognition with all the challenges


3:08 PM · Jun 19, 2020 · Twitter for Android

 **Jim Denstedt** @JimDenstedtMD · 3m
Replying to @JimDenstedtMD

I hope for fair accommodation for my colleagues who have experienced technical problems. I was met today with professionalism and kindness from the Prometric employees. #MCCQE1

 **Lisa Willis, MHR, SHRM-CP** · 2nd
Guest Experience Analyst at Universal Studios
2h · 🌐

Today I took the SHRM-CP exam and passed! It was definitely one of the most challenging tests I have ever taken, and I was super nervous about testing remotely. Initially, I had intended to wait until it was possible to test in-person, but after seeing my former classmates [Kayla Carleton, MHR, SHRM-CP](#) and [Jonathan Claus, SHRM-SCP](#) do so well, I decided to go ahead and reschedule and am very happy with the results :). I definitely want to thank the both of them for giving me the courage I needed to succeed as well as [Jacqueline T. Brito, SHRM-SCP](#) for being an awesome teacher and mentor throughout my journey to becoming a SHRM Certified Professional!

 **Francesca Whitcomb**
@frannywhitcomb

I took the SHRM exam with a remote proctor from my home "office" in July and I PASSED!
[#ilovehelpingpeople](#) [#humanresources](#) [#calshrm](#)

 Please view my new SHRM credential.
BadgeCert Issue
[bcert.me](#)

1:14 PM · Aug 13, 2020 · Twitter Web App

1 Like



All built on an **open cloud native architecture** and supported by leading technology solutions to increase stability, security, and **performance at scale**



Video features for reduced disconnects + increased security



Enhanced security through identity & access management



Storage allowing unlimited volumes + more remote access

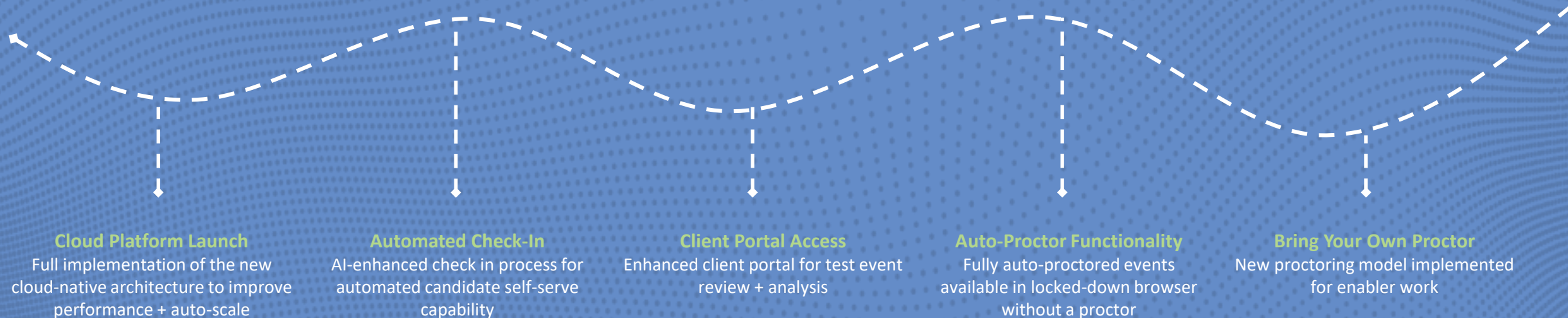


Monitoring features for quick issue detection + resolution



Containerization for auto-scalability + concurrent testing

With future improvements, enhancements, and **innovations coming** throughout the end of 2020



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Even without a test center administrator physically in the room, we were able to deliver exams in a secure environment through ProProctor. We look forward to continuing to explore such solutions that provide expanded opportunity for our candidates.

Educational Testing Service

”

“

By using ProProctor, we can now deliver exams securely and conveniently to some of our most remote candidates.

Human Resource Professionals Association

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