

TESTING
AND ASSESSMENT
SOLUTIONS



CAPABILITIES OVERVIEW

TEST DEVELOPMENT

Key Features

- Integrated platform with single authoring, test assembly and delivery functionalities
- Automated processes and consolidated workflows
- Clear approval hierarchies with security authentication checks
- Item authoring guidance and content validation prompts
- Real-time access to psychometric data
- Robust media library and item bank functionality
- Comprehensive tutorials
- Online collaborative tools
- Gold Seal guarantee
- User-friendly, intuitive item authoring interface
- Secure, browser-based system that supports multiple browser types
- Multiple-language support

Market-Leading Performance

- Predictable, repeatable processes
- Reduced irregularities
- Improved efficiencies
- Increased productivity
- Enhanced quality
- Superior test taker experience
- Full compliance with industry- recognized standards

TEST DELIVERY

Key Features

- Best-in-class proctors and testing professionals
- Advanced security protocols and identity management/ eligibility verifications
- Global testing network with widespread seat availability, convenient locations and delivery models
- Premier remote assessment solutions that enable test takers to safely and securely take exams anytime, anywhere.
- Robust network management and capacity- planning expertise
- Flexible online scheduling/registration tools
- Highly trained, multilingual call center specialists
- High-performance test display monitors and standardized testing environments
- Comprehensive billing and payment system

Market-Leading Performance

- Unparalleled consistency in test environments and testing experiences
- Optimized hours of operation for peak demands—delivering tests every day of the week, any week of the year in more than 180 countries
- Safeguards to help ensure only eligible test takers are allowed to test
- 100% systems uptime
- 98% overall client satisfaction rate

Here Are a Few Things You Should Know to Advance and Grow Your Credentialing Program

At Prometric, we know how important it is to ensure your exam allows candidates to demonstrate their knowledge and qualifications accurately and fairly. Our focus on quality and service excellence supports test owners worldwide and spans across more than 1,000 professional and occupational categories. Our integrated, streamlined approach and global

teams of testing experts can help advance your program for future success—from managing the reputation of your credential in a fast-changing environment to targeting new growth areas to anticipating the requirements of a skilled workforce for the future to improving processes and cost efficiencies.

World-Class Service Delivers the Value You've Been Missing

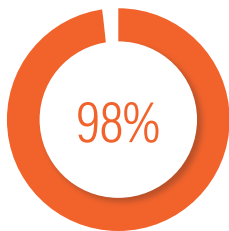
Prometric's unwavering commitment to service is evident in every encounter—through a remarkable track record of delivering consistently reliable assessments, accurate results, global scale, candidate convenience, testing flexibility, stringent security and service innovation. Companies using

our solutions typically report 98% in overall testing satisfaction and 99% in scheduling satisfaction from their candidates, as well as 100% in testing accommodations and 100% in system uptime.

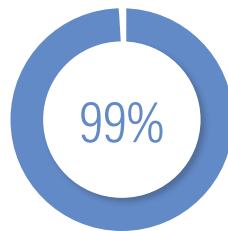


We view Prometric as a partner. They consistently come to the table with creative ideas and suggestions for bringing additional value to our candidates while helping us achieve our mission to provide competency credentialing that enhances our mission.

Recognized Healthcare Credentialing Organization



Overall candidate testing satisfaction



Candidate scheduling satisfaction



Testing accommodations fulfillment



System uptime



Our Approach Offers Greater Ease, Control and Consistency



Job Analysis



SME Recruitment & Management



Item Development



Test Design & Construction



Psychometric Analysis



Test Publishing

Test Development Solutions



Unprecedented Ease and Speed

Our single automated workflow and intuitive application design lets you author and modify tests with confidence. You're able to update items and publish exams in fewer steps—simplifying content creation processes, minimizing administrative burden, and allowing you to develop, deliver and report results as you never have before.

Uncompromised Control and Accuracy

Through its highly integrated and automated workflow, our unified testing and assessment solution creates a single source of truth with test data. You're able to dramatically reduce manual tasks and transitions that can take up so much time—simultaneously reducing the opportunity for error and delivering consistently better tests.

Unrivalled Accessibility and Consistency

With unmatched system flexibility and security protocols, your testing program can go to where your test takers are. The result is a testing capability that can be delivered almost anytime and anywhere—supported by consistent displays of exam content across multiple modalities and with intuitive and easy-to-navigate interfaces.

Smarter Solutions Yield Better Results

Test Development

Creating Better Exams for Candidates



BETTER
CONTENT

Simplified and automated workflows consolidate item authoring and test creation into a single authoring process. It welcomes multiple writers and editors with a fail-safe version-controlled system, allowing you to efficiently and quickly manage last-minute changes. Self-distribution functionality eliminates multiple exam authoring cycles for different delivery modalities.

Publishing

Increasing Productivity and Bringing Exams to Candidates Faster



INCREASED
PRODUCTIVITY

Fewer manual processes and production transitions set new standards for test publishing quality and error avoidance. You can grow your programs more quickly while helping to ensure better exams are delivered to test takers faster than ever before—saving you valuable time and money.

Test Delivery

Offering Candidates More Ways to Test



GREATER
ACCESSIBILITY

Dynamic item creation, unified workflows, and an integrated delivery platform support multiple delivery modalities and increased test venue flexibility. Whether you are testing in a Prometric center, a school, the comfort of home, or at work—on computers, paper or the internet using PCs, tablets or laptops—you can have confidence that there will be a consistent, reliable, safe testing experience.

Results

Enhancing Quality with Reliable Results that Accurately Demonstrate Candidate Knowledge



ENHANCED
QUALITY

Other assessment approaches rely on disparate systems for report generation and results processing that can lead to scoring errors. Our all-in-one approach helps eliminate such issues. Test owners receive real-time analytics and metrics that reach to the item level, leading to more informed test development decisions—all backed by advanced reporting and a team of highly qualified professionals who specialize in the science of testing and assessment measurement.

Candidate Experience

Delivering Optimized, Intuitive Navigation



OPTIMIZED
ACCESSIBILITY

Consistent displays of exam content across multiple delivery modalities and easy-to-navigate interfaces ensure a fair and reliable testing experience for your candidates, one in which stress and confusion are reduced so that they can perform at their best.



Learn More

Request a demo or additional information about Prometric testing and assessment solutions by visiting prometric.com or by calling one of our solutions specialists toll free at **1-877-725-3708**.

www.prometric.com

Prometric, a global leader in test development, test delivery, and candidate services, enables test sponsors worldwide to advance their credentialing programs through test development and delivery solutions that set the standard in quality and service excellence. Prometric offers a comprehensive and reliable approach to advising, developing, managing and delivering programs in an integrated, technology-enabled environment across the world's most secure testing network, including 14,000 locations in more than 180 countries or through the conveniences of online assessment services.